

Dear customer

The weather was changing these days in Lugano: rain, then sun and again rain... and changes are also appearing in Caveau!

Date formats

Until now, the date format inside the platform was driven by the chosen language. If you used Italian, French or German you saw – for example – the current date as 29.05.2018, instead, if you switched to English, the format changed to 5/29/2018. This was OK for most of the cases. But if you lived in Switzerland but wanted to see the platform in English, having the dates in the US format was not very convenient.

For this reason, users can now select – editing their profiles – the date format to be used and also the first date of the week (in order to display the calendar correctly).

| | |
|-------------------|---|
| Date format | <input type="text" value="dd.MM.yyyy"/> |
| First day of week | <input type="text" value="Sunday"/> |
| Date format | <input type="text" value="dd.MM.yyyy"/> |
| First day of week | <input type="text" value="Sunday"/> |

The community managers are also able – editing the community settings – to define the default values for new community users.

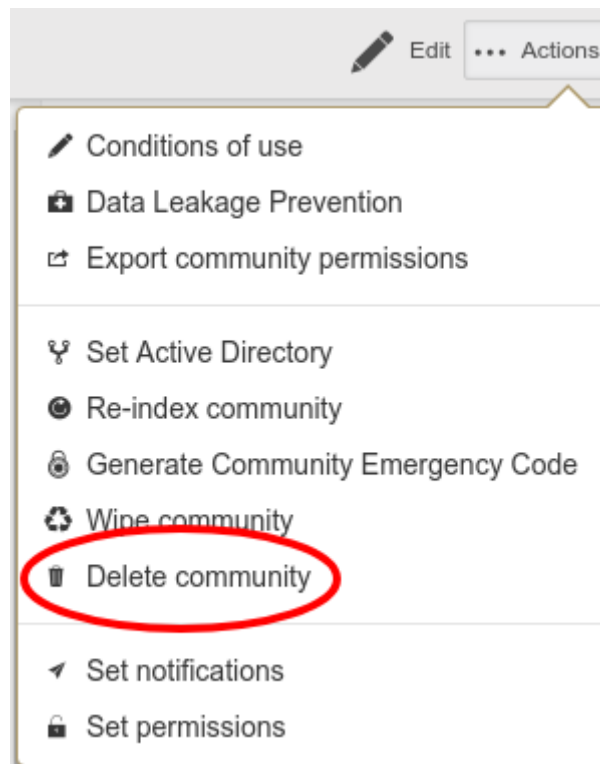
(Don't we offer your preferred date format? Please contact us and we will add it immediately!)

Delete user data

In order to give you more control over your data, we introduced a set of "delete functions".

First of all, the community managers have now the possibility to completely delete their community with all (really all!) its content (as you can image, this function has to be used VERY carefully...).

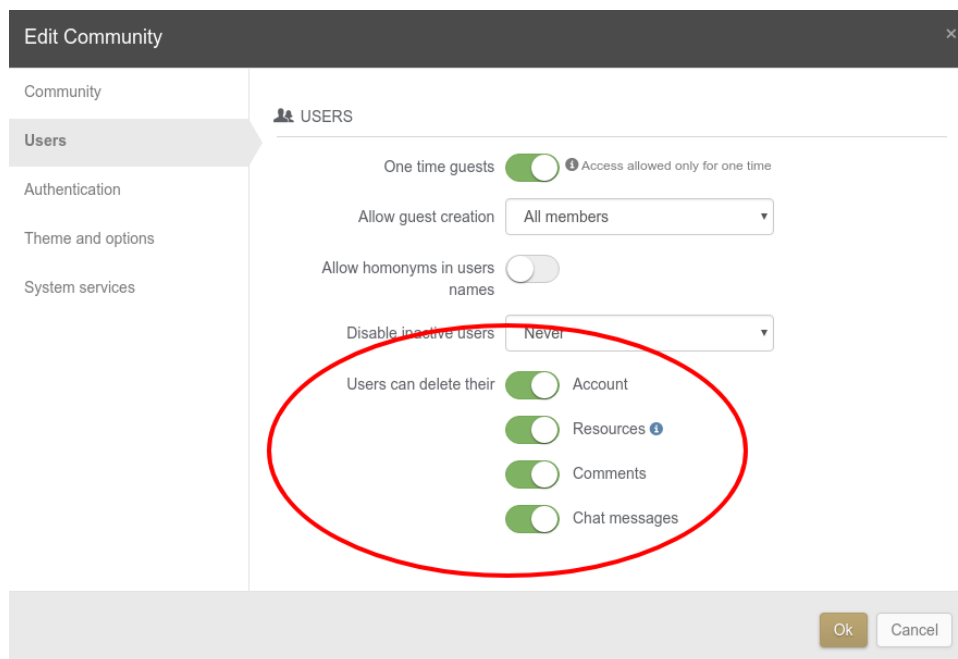
You can find this function under the "Actions" of the community settings page:



Secondly, they can also define whether the users can delete their account and – in case – what they can delete:

- Delete the account
- Delete all shared resources (where they are both author and owner)
- Delete all comments
- Delete all chat messages

This can be configured editing the community settings:



(Please note that the users were already able to perform the latter three actions: this however required LOT of patience and of handwork, since they had to delete one-by-one each resource/comment/chat message...)

When activated, the users will find under their profile page the action "Delete user data", where they will be able to choose what they want to delete (accordingly to the options selected by the community managers).

Herber Patrick - Delete user data

▲ Please note that all these operations are permanent and cannot be reverted.

👤 Close your account
Your account will be permanently deleted from the community and you won't be able to access it anymore. With your account all the resources visible only to you will be also deleted. Instead, all your contributions (like shared resources, posted comments and messages) will still be visible to the users that have currently access to them.

In addition you can:

📁 Delete all resources you have created
Check this option to delete all the resources created (and still owned) by you, although these are still visible to other users. EXCEPTION: If you are both author and owner of a room or an event that contains resources that you didn't create or do not own, this will not be deleted.

💬 Delete chat messages
Check this option to delete all your chat messages.

💬 Delete your comments
Check this option to delete all the comments you wrote to files, notes, tasks and file requests as well as your messages inside discussions.

Type password to confirm

Ok Cancel

We hope, with this option to have given the users even more control over their data, while keeping the community managers in control over their community.

By the way, since everybody is writing about it in these weeks, we remind you (as stated in our privacy policy <http://www.agora-secureware.com/privacy-policies>) that in Caveau we implemented data protection by design and, *"since encrypted, the Data of the users inside a community is only visible to the authorized community members."* [...] *"Your Data will neither be sold to third parties nor otherwise marketed"*

One more thing... Automatically uploads local files to your Caveau Community

For several reasons - not last security - we chose to not offer a local application to synchronize your local files with Caveau, similar to what for example you have with Dropbox.

However, you can now find in the Resources section of our website

(<https://www.digitalcaveau.com/en/data-security-resources-caveau/>) a batch (for Windows) and a shell (for Mac and Linux) script that you can use to automatically uploads local files to Caveau. These scripts, that can be scheduled to run periodically (e.g. each 5 minutes), can be useful, for example, if you have a printer or scanner connected to your computer and you look for an easy way to transfer the files.

These scripts simply use our API, an open interface, which exposes all the functionality of our platform, that can also be used to integrate Caveau into an external application (like your CRM or accounting software). Please contact us, if you would like to know more about this possibility!

As you can see, this month we have introduced only few changes but we hope you will appreciate them. We are already working for the next: so, stay tuned!

In the meantime, we hope you will continue enjoy secure collaboration on our Caveau platform.

Best regards,

AGORA SecureWare

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May 29th 2018